HEA Healthy Campus

Case Study

HEALTHY CAMPUS CASE S	TUDY
Name of Institution	CCT College Dublin
Who led the initiative?	Healthy Campus Working Group, led by College President & Head of Student Services
Date and timeframe of the initiative	In place since 2017
What was the reach of the initiative?	It was communicated to and engaged with by our whole College community, over the last 6 years. Approximately 100 students and 8 staff have availed of the services provided.
Initiative Title	'Your mental health'
	Providing CCT subsidised access for all to professional mental health counselling services.
Aims / Objectives	The main aim of this initiative is to provide free access for all full and part time students, graduates and staff of the CCT community, to professional and fully accredited counselling services where applicable.
The rationale for the action, including any identified health needs	The mission of Irish education is to deliver a 'high-quality education that will enable individuals to achieve their full potential and to participate fully as members of society; and contribute to Ireland's social, cultural and economic development' (Department of Education, 2019). Based on this, CCT recognized that for many of our students to reach their full potential they need to have access to services that would ensure good overall mental health and well being.
	As the college has grown and evolved, and as the number, type and level of CCT programmes have increased, particularly since 2015, we noticed a small surge in students presenting for help with general mental health issues. While our student services staff are trained in counselling techniques, the College felt it would be in the best interest of the student to look at formulating partnerships / collaborations with suitably qualified external expert counselling psychology organisations who could provide sessions for students and staff with a minimal wait period. The college did notice a sharp rise in the need for this service over the period of COVID where online counselling was crucial in helping some of our community through lockdown. Providing this service for free was very important for all students





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	to ensure barriers to counselling regardless of race, background, status in		
	Ireland (visa seeking or otherwise), learning style etc., were broken down.		
Identify all frameworks,	The mission of Irish education is to deliver a 'high-quality education that will		
policies, or strategies this	enable individuals to achieve their full potential and to participate fully as		
initiative aligns to	members of society; and contribute to Ireland's social, cultural and		
5	economic development' (Department of Education, 2019).		
(Internal, local or national)			
(internal, local of national)	The National Forum Course C's for Embedding Student Success		
	The National Forum Seven C's for Embedding Student Success		
	HEA National Student Mental Health and Suicide Prevention		
	Framework		
	USI and the National Forum's Embedding wellbeing across the		
	curriculum in higher education		
	Embedding mental health questions into the annual student services		
	survey.		
<u>Cummon</u>	We refer the reader to other costions for an ant summary of this important		
Summary	We refer the reader to other sections for an apt summary of this important		
	initiative to the College.		
Did you collaborate with	- General student population through scheduled focus groups hosted		
internal and/or external	by the Institution Head and Head of Student Services		
-	 Class representatives of CCT 		
stakeholders to deliver?			
	(<u>https://elmwoodcentre.com/</u>), with regard to the collaboration		
	between CCT and this Centre		
	 Registered counselling psychologists from mymind.org 		
	 CCT full and part time staff cohort. 		
How was the initiative	Initially there were meetings held between the President and Student		
organised?	Services staff to brainstorm how we might best provide services to support		
	for overall mental health and wellbeing. The President has always been very		
	committed to supporting mental health and suggested that we fully		
	subsidise counselling for students who are in need. The President connected		
	-		
	the Head of Student Services with the management and lead counsellor		
	from Elmwood Counselling Centre and a relationship was established with		
	them.		
	A pilot programme was in place for one semester which provided very		
	important feedback from students and the counselling centre. Essentially it		
	was determined that when students set the appointments themselves and		
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	pay for the sessions up front (and are reimbursed by the college) that they were more invested in the appointment and more likely to show up for the appointment. We also received feedback from some of our international students asking if it was possible to receive counselling in their native language. The Head of Student Services did some research and discovered that MyMind had an array of counselling staff that allowed students to select preferred language. Thus, CCT College Dublin was now able to refer students to two different services and have been using them both for many years with great success.	
What resources did you need?	 President led the initiative to ensure a responsive approach and to ensue free access to the service At least two student services personnel Collaborations with at least two counselling led organisations who provide fully accredited and qualified counselling psychologists and therapists in Ireland Financial resources budget for this initiative which is averaging around £55k per year 	
Has it been evaluated? How successful has it been?	around €55k per yearThis initiative has been evaluated by users of the service, mainly studentsand some staff. Scheduled feedback by way of informal meetings, class repmeetings, focus groups, end of semester and mid semester feedback forms,staff meetings. Additionally, many students have individually shared storiessaying they could not have completed their semester without access to thecounselling. We know it has been successful because of how the sessionswith registered counsellors in Ireland have positively impacted lives. Thefact that it is all fully subsidized by the College means students and staff canaccess the counselling for free, and they can discuss their needs andschedule all sessions directly and confidentially with their counsellingtherapist.	
Any future plans, including the sustainability of the initiative?	Future plan for this initiative is to budget accordingly each financial year and keep the service open and free to access indefinitely into the future.	
Key Learning Points	The main key learning point is that this has become a critical service for the community of the College, and that we will keep looking for other suitable collaborators to ensure we have a number of organisations to link up with to continue to provide this service to our students.	

Healthy Campus Framework Categories (please tick all that apply)

Healthy Campus	Whole Campus	Торіс	Population Group
Process	Approach		



Commit 🗵	Leadership, Strategy & Governance ⊠	Alcohol 🗆	Students 🗵
Coordinate 🛛	Campus Environment (Facilities & Services) ⊠	Substance Misuse 🗆	Staff ⊠
Consult 🗆	Campus Culture & Communications 🛛	Healthy Eating / Food	Wider community
Create 🗆	Personal & Professional Development	Mental Health & Wellbeing ⊠	Other 🗆
Celebrate & Continue		Sexual Health & Wellbeing ⊠	
		Tobacco Free Campus	
		Physical Activity / Active Transport	
		Wellbeing on the Curriculum	
		Health & Sustainability ⊠	
		Other	

Contact Details

Contact Name/s	
	Neil Gallagher (President) and Kathleen Embleton (Head of Student Services)
Date	



	28 th March 2023
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Links	https://usi.ie/wp-content/uploads/2021/10/Supporting-Wellbeing-in-Practice-
	October-2021.pdf
	https://hea.ie/assets/uploads/2020/10/HEA-NSMHS-Framework.pdf
	https://studentsuccess.teachingandlearning.ie/

