



Information Booklet

Open competition for appointment to position of:

Technologist - Digital Process Design

(Senior Executive Officer, Higher)

in the Higher Education Authority

(National Forum for the Enhancement of Teaching and Learning)

Closing Date: Friday 10th December 2021, 4pm

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About the HEA / National Forum

The mission of the Higher Education Authority (HEA) is to create a higher education system that maximises opportunities and ensures a high-quality experience for students. The HEA is the statutory funding body for the universities, institutes of technology and several designated higher education institutions and advises the Minister for Further and Higher Education, Research, Innovation and Science on the development of Irish higher education.

Arising from the National Strategy for Higher Education, the HEA is now playing a key role in leading the higher education system in the achievement of higher levels of performance. The HEA advises the Minister for Further and Higher Education, Research, Innovation and Science on the objectives to be set for the higher education system and performance indicators to be applied. It is the HEA's responsibility to ensure that institutional objectives are aligned with national objectives, that appropriate metrics are in place to measure performance and that funding allocations reflect performance. We are the lead agency in the creation of a co-ordinated system of higher education institutions with clear and diverse roles appropriate to their strengths and national needs.

The HEA performs an advocacy role for higher education to students, Government, employers and the general public and we input into the national policy agenda through the provision of high quality, research and evidence-based policy advice to the Department of Further and Higher Education, Research, Innovation and Skills and other agencies and Departments with significant interaction with the higher education system.

The National Forum for the Enhancement of Teaching and Learning in Higher Education (National Forum) is the national body responsible for leading and advising on the enhancement of teaching and learning in Irish higher education and operates under the aegis of the HEA. The Forum works with those who teach, learn and shape policy and practice to ensure a valued and informed teaching and learning culture in Irish higher education. It has a focus on the professional development of all those who teach, teaching and learning in a digital world, teaching and learning within and across disciplines, and student success.

Further information about the HEA and the National Forum is available at www.hea.ie and www.teachingandlearning.ie

The HEA's Strategic Plan for the period 2018-22 is available here <http://hea.ie/about-us/strategic-plan/>

The Department plans to reform the HEA's legislation. Further details available here <https://www.gov.ie/en/publication/1ecbd-reform-of-the-higher-education-authority-act-1971/>.

The Higher Education Authority can offer suitable candidates a very satisfying and varied career, with competitive terms and conditions.

We would like to hear from high calibre individuals with an interest in education, governance, research, and public policy who are capable of contributing at a high level to the overall direction of the organisation. Ideal candidates will be experienced managers, with high levels of energy, drive, resilience and motivation and the proven ability to deliver objectives.

Context for the position

Following a review in 2020, the National Forum and HEA Boards agreed to establish the National Forum under the aegis of the HEA. The HEA Board and Executive have therefore begun a process to formally adopt the work of the National Forum under the auspices of HEA including the recruitment of staff to work on establishing the Forum at the HEA from January 2022. The HEA now wishes fill one permanent post at Senior Executive Officer level.

Overview of post

The post-holder will be:

- Enthusiastic about working with a small, dynamic team to make a difference to Ireland's higher education and research system.
- Eager to take on the challenge of managing a diverse portfolio of work, including assisting in the management of selected funding programmes and development of policy.

What you can expect:

- Opportunities to interact with diverse national and international stakeholders

- Support for further professional development
- A flexible working environment

Senior Executive Officer, Technologist Role (Digital Process Design)

The post of Senior Executive Officer is a middle management grade in the HEA. Postholders report to a Senior Manager (or equivalent) in a section and would be responsible for a wide range of activities including:

- Management of programmes, content, data, and system security.
- Management of Website Development and Administration.
- Open Courses VLE Administration.
- General Design and Technological Support.
- Evidence based analysis and assisting in the development of policy papers and/or reports.
- Representation of the HEA and National Forum at meetings, conferences etc.

The Technologist, working with the HEA IT and Communications Team, will provide key support to the National Forum and the National Forum team in the following areas:

- Website Development and Administration
 - Design user interfaces to support the submission and review of national funding calls, awards, etc.
 - Design, develop, maintain and support National Forum web-based applications and other associated network sites and microsites.
 - Provide expert advice, training or technical assistance to the team in relation to websites, applications and/or related processes.
 - Track, compile, analyse and report on website usage data and related performance metrics.
- Open Courses VLE Administration
 - Day-to-day administration, maintenance, and technical support of the virtual learning environment
- General Design and Technological Support
 - Input into the implementation of the National Forum communications strategy as it relates to the National Forum websites/microsites, social media, open courses, and related content, providing expert advice and guidance.
 - Design and implement direct email campaigns, including the National Forum ezine and news updates.
 - Liaise with HEA and external providers and oversee related work, as appropriate.
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Requirements for Senior Executive Officer:

Essential

- Minimum of five-years' experience in developing and customising web applications and interfaces, and deep understanding of responsive design frameworks.
- Extensive web design and development experience, with high-level proficiency in HTML, CSS, XML, PHP, SQL and JavaScript.
- Extensive experience as a VLE administrator, including understanding of e-learning and online technologies for online learning environments, and familiarity with instructional design concepts.
- Strong working knowledge of O365, Exchange, Azure Active Directory and SharePoint environments.
- Strong general knowledge of networking – IP, DNS, SMTP.
- Familiarity with graphic design software and technologies (such as InDesign, Illustrator, Photoshop).
- Experience of working effectively with external providers.
- Experience overseeing the work of others.
- Experience of liaising across a range of stakeholders, managing a range of different projects and work activities at the same time and prioritising appropriately.
- Strong troubleshooting skills and technical, analytical or programming mindset.
- Good understanding of the GDPR and its application in practice.
- Up-to-date knowledge of current technologies and trends in social media, design tools and applications.
- Strong verbal and written communication – including ability to present information clearly, concisely, and confidently when speaking, and excellent report writing skills.
- Strong team player, who supports and collaborates with colleagues to achieve organisational goals.
- Experience in the Microsoft Office suite of programmes, including Word, Excel and PowerPoint.

Desirable

- NQF Level 8 qualification or higher in a relevant area.

- Knowledge of, and interest in issues relating to higher education.
- Good understanding of teaching and learning in both Ireland and internationally.

Principal Conditions of Service

Part 1 (Conditions which particularly apply to this position)

1. Pay: The salary scale for this position is as follows:

PPC - €53,284 €54,752 €56,226 €57,694 €59,164 €61,286 €62,676 €64,070 €65,466

PPC (Personal Pension Contribution) Scale (for officers who are existing civil or public servants appointed on or after 6 April 1995 or who are new entrants to the civil or public service and who are making a compulsory personal pension contribution).

Different pay and conditions may apply if, prior to appointment, the appointee is an existing civil or public servant appointed prior to 6th April 1995.

Increments may be awarded subject to satisfactory service and to changes in the terms and conditions relating to salary increments in the Civil/Public Service generally.

The rate of remuneration may be adjusted from time to time in line with Government pay policy.

Salary: The appointment will be made on the salary scale at a point in line with current Government Pay Policy. New Entrants to the Civil or Public Sector, as defined in Circular 18/2010, will commence on the first point of the salary scale. Different pay and conditions may apply if, immediately prior to appointment, the appointee is a serving civil or public servant.

2. Annual Leave: Annual Leave will be 29 working days, rising to 30 days after 5 years' service. This leave is exclusive of public holidays.

3. Hours of Attendance: Working hours will be in accordance with the standard arrangements for HEA and will equate to no less than a 37 hours (net of rest breaks) per week.

No additional payment will be made for extra attendance as the rate of remuneration payable covers any exceptional extra attendance liability that may arise from time to time.

4. Location: This position is currently based at 3 Shelbourne Buildings, Shelbourne Road, Dublin 4. However, as of November 2021 some staff are working from home having regard to Government measures relating to Covid 19.

Part II (Other conditions which apply generally to appointees to this position)

1. Tenure: This post is permanent

The appointee must serve a probationary period, which will last up to 11 months. Should the appointee's services be satisfactory as regards health, conduct and efficiency generally during the probationary period, the appointee, on completion of the period will be finally appointed.

Should the appointee's services be unsatisfactory, the appointment may be terminated at any time during the period.

2. Duties: The appointee will be expected to perform all acts, duties and obligations as appropriate to this position (which may be revised from time to time).

3. Outside Employment: The position is whole-time and the appointee must avoid involvement in outside employment/business interests in conflict or in potential conflict with the business of HEA. Clarification must be sought from management where any doubt arises.

4. Sick Leave: Sick leave with full pay may be allowed at the discretion of the Higher Education Authority in accordance with established procedures and conditions for the public service generally.

5. Retirement and Superannuation: The appointee will be offered public service pension terms and retirement age conditions in accordance with pension arrangements in the HEA depending on the status of the successful appointee:

a) In general, an individual who has no prior pensionable Public Service history in the 26 weeks prior to appointment will be a member of the Single Public Service Pension Scheme (Single Scheme) which commenced from 1 January 2013 (Section 10 of the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 refers);

b) An individual who is on secondment will remain a member of the parent organisation's pension scheme and the pensionable remuneration will be based on his/her substantive grade i.e., the grade at which the individual is employed in his/her parent organisation;

c) An individual who was a member of a "pre-existing public service pension scheme" as construed by the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 and who does not qualify for membership of the Single Scheme will be a member of the HEA's Staff Superannuation Scheme and Associated Spouses and Children's Scheme;

d) At the time of being offered an appointment, the HEA in consultation with the Department of Further and Higher Education, Research, Innovation and Science and the Department of Public Expenditure and Reform if necessary, will, in the light of the appointee's previous Public Service (and/or other) employment history, determine the appropriate pension terms and conditions to apply for the duration of the appointment. Appointees will be required to disclose their full public service history. Details of the appropriate superannuation provisions will be provided upon determination of appointee's status;

e) Retirement age shall be subject to relevant superannuation scheme provision and the statutory provisions set out in the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 and the Public Service Superannuation (Age of Retirement) Act 2018;;

f) The following points should be noted:

- **Pension Accrual:** A 40-year limit on total service that can be counted towards pension where a person has been a member of more than one existing public service pension scheme will apply. This 40-year limit, which is provided for in the Public Service Pensions (Single Scheme and other Provisions) Act 2012 came into effect on 28 July 2012. This may have implications for any appointee who has acquired pension rights in a previous public service employment.

- **Pension Abatement:** The Public Service Pensions (Single Scheme and Other Provisions) Act 2012 extended pension abatement so that a retiree's public service pension is liable to abatement on re-entering public service employment, even where the new employment is in a different area of the public service. However, if the appointee was previously employed in the Civil Service and awarded a pension under voluntary early retirement arrangements (other than the Incentivised Scheme of Early Retirement (ISER) or the Health Service Executive VER/VRS which, as outlined below, render a person ineligible for the competition) the entitlement to payment of that pension will cease with effect from the date of reappointment. Special arrangements will, however, be made for the reckoning of previous service given by the appointee for the purpose of any future superannuation award for which the appointee may be eligible.

- **Department of Education and Skills Early Retirement Scheme for Teachers Circular 102/2007:** The Department of Education and Skills introduced an Early Retirement Scheme for Teachers. It is a condition of the Early Retirement Scheme that with the exception of the situations set out in paragraphs 10.2 and 10.3 of the relevant circular, and with those exceptions only, if a teacher accepts early retirement under Strands 1, 2 or 3 of this scheme and is subsequently employed in any capacity in any area of the public sector, payment of pension to that person under the scheme will immediately cease. Pension payments will, however, be resumed on the cesser of such employment or on the person's 60th birthday, whichever is the later, but on resumption, the pension will be based on the person's actual reckonable service as a teacher (i.e., the added years previously granted will not be taken into account in the calculation of the pension payment).

- **Ill-Health Retirement:** Please note that where an individual has retired from a Civil/Public Service body on the grounds of ill-health his/her pension from that employment may be subject to review in accordance with the rules of ill-health retirement within the pension scheme of that employment.

6. Pension Related Deduction: This appointment is subject to the pension-related deduction in accordance with the Financial Emergency Measures in the Public Interest Act 2009. For further information in relation to public service superannuation issues please see the following website: <http://per.gov.ie/pensions>

7. Eligibility to compete: Candidates should note that eligibility to compete is open to citizens of the European Economic Area (EEA). The EEA consists of the Member States of the European Union along with Iceland, Liechtenstein and Norway.

8. Incentivised Scheme for Early Retirement (ISER): It is a condition of the Incentivised Scheme for Early Retirement (ISER) as set out in Department of Finance Circular 12/09 that retirees, under that Scheme, are debarred from applying for another position in the same employment or the same sector. Therefore, such retirees may not apply for this position.

9. Department of Health and Children Circular (7/2010): The Department of Health Circular 7/2010 dated 1 November 2010 introduced a Targeted Voluntary Early Retirement (VER) Scheme and Voluntary Redundancy Schemes (VRS). It is a condition of the VER scheme that persons availing of the scheme will not be eligible for re-employment in the public health sector or in the wider public service or in a body wholly or mainly funded from public moneys. The same prohibition on re-employment applies under the VRS, except that the prohibition is for a period of 7 years, after which time any re-employment will require the approval of the Minister for Public Expenditure and Reform. People who availed of either of these schemes are not eligible to compete in this competition.

10. Collective Agreement: Redundancy Payments to Public Servants: The Department of Public Expenditure and Reform letter dated 28th June 2012 to Personnel Officers introduced, with effect from 1st June 2012, a Collective Agreement which had been reached between the Department of Public Expenditure and Reform and the Public Services Committee of the ICTU in relation to ex-gratia Redundancy Payments to Public Servants. It is a condition of the Collective Agreement that persons availing of the agreement will not be eligible for re-employment in the public service by any public service body (as defined by the Financial Emergency Measures in the Public Interest Acts 2009 – 2011) for a period of 2 years from termination of the employment. Thereafter the consent of the Minister for Public Expenditure and Reform will be required prior to re-employment. People who availed of this scheme and who may be successful in this competition will have to prove their eligibility (expiry of period of non-eligibility) and the Minister's consent will have to be secured prior to employment by any public service body.

11. Declaration of previous public service employment history: Applicants will be required to declare whether they have previously availed of a public service scheme of incentivised early retirement and/or the collective agreement outlined above. Applicants will also be required to declare any entitlements to a Public Service pension benefit (in payment or preserved) from any other Public Service employment and/or where they have received a payment-in-lieu in respect of service in any Public Service employment.

Competition Process

How to Apply

Applications should be made by sending a current CV together, no longer than 3 pages, alongside a supporting statement of minimum 300 words and no more than 1000 words, outlining their suitability under the following headings:

- Website Development and Administration experience.
- Open Courses VLE Administration experience.
- General Design and Technological Support experience.
- Organisational and project management skills.
- Communications and Team working skills.

Closing date for applications **4pm, Friday 10th December 2021** via email to seorecruit@hea.ie for the attention of Karolina-Anna Siedlik, Higher Education Authority.

Informal queries relating to this position should be submitted to seorecruit@hea.ie

You may wish to specify which role(s) you are interested in.

Applications will not be accepted after the closing date.

Selection Methods

The selection may include shortlisting of candidates on the basis of the information contained in their application:

- Interview (to be conducted remotely in mid-December 2021)
- satisfactory references (referees will not be contact without the candidate's prior agreement)

The Higher Education Authority reserves the right to require candidates attend a second interview.

Shortlisting

Normally the number of applications received for a position exceeds that required to fill existing and future vacancies to the position. While a candidate may meet the eligibility requirements of the competition, if the numbers applying for the position are such that it would not be practical to interview everyone, the HEA may decide that a number only will be called to interview. In this respect, the HEA provide for the employment of a short-listing process to select a group for interview who, based on an examination of the application forms, appear to be the most suitable for the position. An expert board will examine the application forms against a pre-determined criteria based on the requirements of the position. This is not to suggest that other candidates are necessarily unsuitable or incapable of undertaking the job, rather that there are some candidates, who based on their application, appear to be better qualified and/or have more relevant experience. It is therefore in your

own interest to provide a detailed and accurate account of your qualifications/ experience in your application.

Confidentiality

Subject to the provisions of the Freedom of Information Act, 1997 as amended, applications will be treated in strict confidence.

Security Clearance

Police vetting may be sought in respect of individuals who come under consideration for appointment. The applicant will be required to complete and return a Garda Vetting form should they come under consideration for appointment. This form will be forwarded to An Garda Síochána for security checks on all Irish and Northern Irish addresses at which they resided. If unsuccessful this information will be destroyed by the HEA. If the applicant subsequently comes under consideration for another position, they will be required to supply this information again.

Other important information

The HEA will not be responsible for refunding any expenses incurred by candidates.

The admission of a person to a campaign, or invitation to attend an interview, is not to be taken as implying that the HEA are satisfied that such person fulfils the requirements of the competition or is not disqualified by law from holding the position and does not carry a guarantee that your application will receive further consideration. It is important, therefore, for you to note that the onus is on you to ensure that you meet the eligibility requirements for the competition before attending for interview. If you do not meet these essential entry requirements but nevertheless attend for interview you will be putting yourself to unnecessary expense.

Prior to recommending any candidate for appointment to this position the HEA will make all such enquiries that are deemed necessary to determine the suitability of that candidate. Until all stages of the recruitment process have been fully completed a final determination cannot be made nor can it be deemed or inferred that such a determination has been made.

Should the person recommended for appointment decline, or having accepted it, relinquish it or if an additional vacancy arises the HEA may, at its discretion, select and recommend another person for appointment on the results of this selection process

Candidates' Obligations

Candidates should note that canvassing will disqualify and will result in their exclusion from the process.

Candidates must not:

- knowingly or recklessly provide false information
- canvass any person with or without inducements
- interfere with or compromise the process in any way

A third party must not personate a candidate at any stage of the process.

Any person who contravenes the above provisions or who assists another person in contravening the above provisions is guilty of an offence. A person who is found guilty of an offence is liable to a fine/or imprisonment.

Data Protection Acts, 1988 and 2018

When your application form is received, we create a record in your name, which contains much of the personal information you have supplied. This personal record is used solely in processing your candidature and should you be successful certain information you provide will be held by the HEA. Such information held is subject to the rights and obligations set out in the Data Protection Acts, 1988, 2003 and 2018. To make a request under the Data Protection Act 2018, please submit your request in writing to: Human Resources & Accounts, HEA, 3 Shelbourne Buildings, Crampton Avenue, Shelbourne Road, Dublin 4, ensuring that you describe the records you seek in the greatest possible detail to enable us to identify the relevant record. A fee of €6.35 should accompany your request. Payment should be made by way of bank draft, money order, or personal cheque, made payable to the 'HEA'. Alternatively, you can email dataprotection@hea.ie